



2024 Workforce Development Needs Assessment

Discussion Questions

1. What education and training do your CSEA-represented NYS employees most need to promote your mission, improve their skills, and advance their careers?
2. What prevents your employees from accessing the education and training they need to be successful? Has it ever been difficult to meet necessary training requirements? Why or how?
3. What challenges exist for labor-management committee training at your agency, facility, or worksite?
4. In what areas do you need help to create a safe and healthy work environment and reduce work-related injuries and illnesses for your CSEA-represented NYS employees?
5. From your perspective, what is the single greatest education and training challenge facing the development of CSEA-represented NYS employees?
6. Is there anything else you would like to share with us about the education and training needs of your CSEA-represented NYS employees?
7. What providers do you use most often to meet the training needs of your employees? What are the topics of these training opportunities?
8. What is the best way to share training opportunities with your employees?