

- Look for common ground and work on those issues first.
- Get to know each other and try to view things from the other party's perspective. Recognize that each team has a legitimate role to play.
- Expect that there will be some backsliding and mistakes; cut each other some slack.
- If there is a difficult history, it may be necessary to start small and take one issue at a time until you build trust.
- Be willing to examine your own actions for fairness and emotional maturity (seek feedback from those willing to tell you the truth).
- Recognize the external pressures that come to bear on the other team or individual. Be willing to help when you can.

- 7 Try not to assume that the other party's intentions are derived from your own fears.
- 8 Listen and be willing to learn.
- Remember the solutions to issues may not always have exactly equal results for both parties, but may still be beneficial to both.
- Try to get input from each other; give a "heads-up" on important issues (no surprises).
- Remember: "Wisdom is the art of knowing what to overlook."
- 12 Trust the methods even if you can't trust each other.