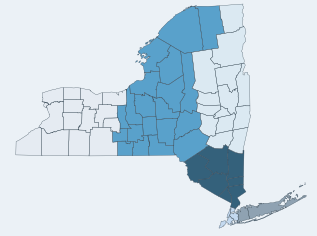


SKILLS FOR SUCCESS

Free Courses for CSEA-represented Employees



Statewide
Webinars | Online Courses



Math Refresher 2 Online

Online, Statewide
February 25, 27; March 4, 6, 11, 13, 18, 20, 25, 27;
April 1 & 3, 2025 | 9:30 a.m. - 12:30 p.m.
SLMS CLASS CODE: P_AEB_R9_6045



Snow Removal **NEW!**

Webinar, Statewide
February 26, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6016



Protect Your Identity

Webinar, Statewide
March 4, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6017



Where There's Smoke, There's Fire

Webinar, Statewide
March 5, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6018



Expanding Your Vocabulary

Webinar, Statewide
March 6, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6019



Microsoft Word Basics Online **NEW!**

Online, Statewide
March 6 & 7, 2025 | 9:00 a.m. - 12:00 p.m.
SLMS CLASS CODE: P_OE_R9_6041



Merit System: Examinations and Eligible Lists

Webinar, Statewide
March 12, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6021



Managing Emotions in the Workplace

Webinar, Statewide
March 13, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6022



Customer Service Online **NEW!**

Online, Statewide
March 18 & 20, 2025 | 9:00 a.m. - 12:00 p.m.
SLMS CLASS CODE: P_OE_R9_6042



Professional Email that Gets Results

Webinar, Statewide
March 25, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6023



Get More Done with Keyboard Shortcuts

Webinar, Statewide
March 26, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6020



Best Practices for Interviews

Webinar, Statewide
March 26, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6024



Introduction to Critical Thinking

Webinar, Statewide
March 27, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6025



Communicating with Confidence

Webinar, Statewide
April 2, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6026



Preparing for a Civil Service Exam

Webinar, Statewide
April 3, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6027



Take Control of Your Time

Webinar, Statewide
April 8, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6028



Financing Your Education

Webinar, Statewide
April 9, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6029



Using the Tuition Benefits Program

Webinar, Statewide
April 10, 2025 | 1:00 p.m. - 2:30 p.m.
SLMS CLASS CODE: P_OE_R7_6074



The Organized Office Worker Online **NEW!**

Online, Statewide
April 15 & 17, 2025 | 9:00 a.m. - 12:00 p.m.
SLMS CLASS CODE: P_OE_R9_6043



Dealing with Stress

Webinar, Statewide
April 16, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6030



Manage Your Money

Webinar, Statewide
April 22, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6075



Better Team Skills

Webinar, Statewide
April 23, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6076



Home Ergonomics

Webinar, Statewide
April 24, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6077



Problem Solving - A Six Step Process

Webinar, Statewide
April 29, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6046



Microsoft Outlook: Organizing and Managing Your Email

Webinar, Statewide
May 6, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6069



Addressing Conflict in the Workplace

Webinar, Statewide
May 7, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6070



Crafting Powerful Writing: Precision and Clarity

Webinar, Statewide
May 8, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS CLASS CODE: P_OE_R7_6040



Successful Business Writing Online **NEW!**

Online, Statewide
May 13 & 15, 2025 | 9:00 a.m. - 12:00 p.m.
SLMS CLASS CODE: P_OE_R9_6044



Managing Emotions in Customer Service

Webinar, Statewide
May 14, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6071



Job Etiquette

Webinar, Statewide
May 20, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6072



Using Credit Wisely

Webinar, Statewide
May 21, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS CLASS CODE: P_OE_R7_6073

Spring 2025 Courses Enroll Now!

Enroll through the Statewide Learning Management System (SLMS) or by using the application on the back.

Scan the QR code to search the entire course catalog online.



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Interpersonal and
Customer Relations



Professionalism and
Self-Management



Trades, Safety, and Risk
Management



Verbal and Written
Communication

APPLICANT INFORMATION

Please print or type.

Name	Signature
-------------	------------------

New York State Government Employees, please provide your employee identification number (NYS EMPLID is 9 characters long, begins with "N," and can be found on your paystub, located to the left of "Pay Rate").

NYS Employee Identification Number or ID number: N _____

Local Government, School Districts, State Authorities, or Private Sector CSEA-represented Employees, please provide your CSEA ID (the CSEA ID is 10 characters long and can be found on your CSEA membership ID card).

CSEA ID: _____

<p>Negotiating Unit New York State Government Employees (select one):</p> <p>02 = Administrative Services Unit (ASU) 03 = Operational Services Unit (OSU) 04 = Institutional Services Unit (ISU) 05 = Professional, Scientific & Technical (PS&T)* 06 = Management/Confidential (M/C)* 47 = Division of Military & Naval Affairs (DMNA)</p> <p>Other _____</p> <p>* As space permits.</p> <p>Non-state CSEA-represented Employee – If Local Government, School District, State Authority, or Private Sector CSEA-represented employee, check here <input type="checkbox"/></p>	Current Job Title	Grade
	Name of Agency or Organization	
	Facility	
	Day Phone	
	Email Address (Must provide at least one)	

Home: _____

Work: _____

Reasonable Accommodation: All participants are welcome. If you have a disability and need an accommodation, check here . A Partnership staff member will contact you for further information.

COURSE INFORMATION

Course Title	Date	SLMS Class Code
1.		
2.		
3.		
4.		

SUPERVISOR APPROVAL

By signing this application I grant this employee release time, without charge to leave credits, to attend the course(s).

Supervisor Name (Print or Type)	Supervisor Signature	
Supervisor Email	Supervisor Phone Number	Date

Email to: learning@nyscseapartnership.org. Fax to: (518) 486-1989 or (518) 473-0056. Or mail to: NYS & CSEA Partnership
Corporate Plaza East – Suite 502, 240 Washington Ave. Ext., Albany, NY 12203

NOTE: Course registration deadlines are approximately two weeks before the first day of the class.