



SKILLS FOR SUCCESS

Free Courses for CSEA-represented Employees



Microsoft Teams

Webinar
July 7, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS Class Code: P_OE_R7_6105



Addressing Conflict in Customer Service

Webinar
July 9, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS Class Code: P_OE_R7_6106



Organizing Your Workspace for Increased Productivity

Webinar
July 10, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS Class Code: P_OE_R7_6107



Avoiding Common Punctuation and Grammar Mistakes

Webinar
July 15, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS Class Code: P_OE_R7_6108



Managing Stress in Customer Service

Webinar
July 16, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS Class Code: P_OE_R7_6112



Merit System: Transfers

Webinar
July 17, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS Class Code: P_OE_R7_6109



Influencing Without Authority

Webinar
July 22, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS Class Code: P_OE_R7_6110



Professionalism in the Digital Age

Webinar
July 23, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS Class Code: P_OE_R7_6111



Essentials of Report Writing

Webinar
July 24, 2025 | 1:00 p.m. - 2:00 p.m.
SLMS Class Code: P_OE_R7_6113



Study Skills to Build Success

Webinar
July 29, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS Class Code: P_OE_R7_6114



Preventing Slips, Trips, and Falls for the Outdoor Worker

Webinar
July 30, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS Class Code: P_OE_R7_6115



Problem Solving - A Six Step Process

Webinar
July 31, 2025 | 10:00 a.m. - 11:00 a.m.
SLMS Class Code: P_OE_R7_6116



Microsoft Word Basics Online **NEW!**

Online Course
August 5 & 6, 2025 | 9:00 a.m. - 12:00 p.m.
SLMS Class Code: P_OE_R9_6117



Using the Tuition Benefits Program

Webinar
August 21, 2025 | 10:00 a.m. - 11:30 a.m.
SLMS Class Code: P_OE_R7_6119

Summer 2025 Courses Enroll Now!

Enroll through the Statewide Learning Management System (SLMS) or by using the application on the back.



APPLICANT INFORMATION

Please print or type.

Name	Signature
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New York State Government Employees, please provide your employee identification number (NYS EMPLID is 9 characters long, begins with "N," and can be found on your paystub, located to the left of "Pay Rate").

NYS Employee Identification Number or ID number: N _____

Local Government, School Districts, State Authorities, or Private Sector CSEA-represented Employees, please provide your CSEA ID (the CSEA ID is 10 characters long and can be found on your CSEA membership ID card).

CSEA ID: _____

Negotiating Unit New York State Government Employees (select one): 02 = Administrative Services Unit (ASU) 03 = Operational Services Unit (OSU) 04 = Institutional Services Unit (ISU) 05 = Professional, Scientific & Technical (PS&T)* 06 = Management/Confidential (M/C)* 47 = Division of Military & Naval Affairs (DMNA) Other _____ * As space permits. Non-state CSEA-represented Employee – If Local Government, School District, State Authority, or Private Sector CSEA-represented employee, check here _____.	Current Job Title _____ Grade _____
	Name of Agency or Organization _____
	Facility _____
	Day Phone _____
	Email Address (Must provide at least one) Home: _____ Work: _____

Reasonable Accommodation: All participants are welcome. If you have a disability and need an accommodation, check here _____. A Partnership staff member will contact you for further information.

COURSE INFORMATION

Course Title	Date	SLMS Class Code
1.		
2.		
3.		
4.		

SUPERVISOR APPROVAL

By signing this application I grant this employee release time, without charge to leave credits, to attend the course(s).

Supervisor Name (Print or Type)	Supervisor Signature	
Supervisor Email	Supervisor Phone Number	Date

Email to: learning@nyscseapartnership.org. Fax to: (518) 486-1989 or (518) 473-0056. Or mail to: NYS & CSEA Partnership
Corporate Plaza East – Suite 502, 240 Washington Ave. Ext., Albany, NY 12203

NOTE: Course registration deadlines are approximately two weeks before the first day of the class.