



CRITICAL THINKING AND PROBLEM SOLVING

SLMS Code: P_CTPTS25

Online Learning Certificate Program

Open to CSEA-represented NYS Employees and Management/Confidential NYS Employees

Application Period: March 14, 2025 - September 14, 2025
Courses must be completed by September 15, 2025.



Enhance Your Knowledge and Skills

- Investigate the stages of critical thinking and how to use analytical techniques to assess information.
- Identify assumptions and bias, and explore ways to implement logical conclusions.
- Learn how to prepare a problem statement that defines the problem to find solutions that address its roots.
- Explore the process of generating alternative solutions to business problems.

Earn a Certificate, Gain a Competitive Edge

- Supervisory approval is not required for courses taken outside your normal workday.
- Complete all **8** required courses with a passing grade of 70% or more in each course to earn a certificate.



Register Now!

www.nyscseapartnership.org

Take this certificate program any time during the six-month period.

For Technical Support and Questions

Call: (800) 253-4332 or

Email: OnlineLearningHelp@nyscseapartnership.org